

Standard Operating Requirement

The online learning platform for student is available on <https://online.jkshahclasses.com>. The platform is accessible to all JK Shah Classes Student.

Here is the procedure to access the platform. Verify each step before you proceed to the next step.

Step 1: Open Chrome/Firefox/Safari browser on your computer or on mobile.

Verify Step 1:

- a. **Check if the version of the browser is given below**
 1. Google Chrome –Windows 10 Version 80.0.3987.162 (Official Build) (64-bit); Android Version 80.0.3987.149
 2. Safari IOS 12.4.6
 3. Firefox 74.0 (64-bit)
 - b. **Clear Cache of the browser. (You can google for finding out how to clear cache of your browser)**
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Step 2: Type in the URL: <https://online.jkshahclasses.com>

Verify Step 2:

- a. Please ensure that the URL section has **https**. The **S** is important in the URL.
 - b. The S indicates that the site is secured.
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Step 3: Type in your 10 digit mobile number for receiving the OTP.

Verify Step 3:

- a. Please ensure that the mobile number that you type in is same as the one that you registered during admission.
 - b. In case the number has been changed, then you can attempt to update the new number in the system by providing either the earlier registered mobile number or email ID.
 - c. If the number /email entered by you matches with records, the system will ask you to enter the new mobile number, and send you the OTP on the new mobile number. Once the OTP is verified, your new mobile number is updated in the system. You will now be able to login using the new number.
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Step 4: Type in the received OTP and verify to Sign In.

Verify Step 4:

- a. Ensure that the OTP is correctly entered.
- b. You will be asked to enter the OTP only once. Once Signed In, the system will remember your details. You will not be asked to enter OTP more than once, unless you have signed out of the system.